



Denis Dimov

Technical Support

I am currently a cyber security student at the Higher College of Telecommunications and Posts, with more than a year of professional experience in the field as Technical Support.

if you want to learn more about me, you can visit my website:

<https://ddimov03.github.io>

Contact

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Email

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Address

Sofia, Bulgaria

Education

2022 - 2025

Bachelor's degree, Cybersecurity

University of Telecommunications and Post

2017 - 2022

Microcontroller and Microprocessor Expert

PGAVT "Al. St. Popov"

Expertise

- Cybersecurity
- Order Management System
- Communication Skills
- Build Documentation
- Linux
- Web & Networking
- Elastic Cloud
- Python

Language

English

Bulgarian

Experience

2022 - Ongoing

SW/App/Cloud Tech Support

Associate engineer

As SW/APP/Cloud Tech Support Analyst at Accenture Bulgaria. My main responsibility is to provide technical support for clients who utilize our software and applications solutions. Thanks to my expertise in Linux, MS360, OMS, Elastic, Jenkins, Git etc.

Standard duties such as monitoring and making diplomats and releases. Great experience with on-calls and making quick decisions.

2022 - 2023

Freelance

Web dev

I excel in designing visually stunning and user-friendly interfaces. Using HTML, CSS, and JavaScript, I craft frontend experiences that not only look great but also function seamlessly across devices and browsers.

The first version of my website: <https://ddimov.netlify.app>

Certificates & Badges

Google Cybersecurity

Issued by Google

NSE 1 Network Security Associate

Issued by Fortinet

NSE 2 Network Security Associate

Issued by Fortinet

CCNA: Introduction to Networks

Issued by Cisco

CCNA: Switching, Routing, and Wireless Essentials

Issued by Cisco